



*FrontCounter BC provides a single point of contact service to help you learn about and apply for licences, permits, registrations and other authorizations required to utilize the Province's natural resources.*

*"FrontCounter BC's service was exceptional! They truly went above and beyond to help me."*

*"Very good service. Got all of my questions answered and got answers to questions I hadn't thought of yet! They saved me a lot of time."*

*"The staff are very friendly, very knowledgeable and extremely helpful in providing all of the answers and solutions to our enquiries."*

*"A wonderful service, helping to simplify and streamline a complex process"*

*"Staff were approachable and professional when guiding us through the application process."*

## WE'RE HERE TO HELP YOU

FrontCounter BC's knowledgeable, dedicated staff can:

- ❖ Help you navigate through the application process
- ❖ Assist you with submitting complete application packages
- ❖ Interpret land information, maps and management plans
- ❖ Liaise between ministries and agencies on your behalf
- ❖ Track the status of natural resource applications
- ❖ Assist you with using free government online mapping tools

## LOCATIONS

There are **30 offices** located throughout British Columbia to serve you:

- |                  |                 |                 |
|------------------|-----------------|-----------------|
| ▪ 100 Mile House | ▪ Fort St. John | ▪ Prince George |
| ▪ Burns Lake     | ▪ Haida Gwaii   | ▪ Quesnel       |
| ▪ Campbell River | ▪ Kamloops      | ▪ Revelstoke    |
| ▪ Castlegar      | ▪ Mackenzie     | ▪ Smithers      |
| ▪ Chilliwack     | ▪ Merritt       | ▪ Squamish      |
| ▪ Clearwater     | ▪ Nanaimo       | ▪ Surrey        |
| ▪ Cranbrook      | ▪ Nelson        | ▪ Terrace       |
| ▪ Dawson Creek   | ▪ Port Alberni  | ▪ Vanderhoof    |
| ▪ Fort Nelson    | ▪ Port McNeill  | ▪ Vernon        |
| ▪ Fort St. James | ▪ Powell River  | ▪ Williams Lake |

For specific hours of service for each location, please visit our website at [www.FrontCounterBC.gov.bc.ca](http://www.FrontCounterBC.gov.bc.ca) or call toll-free at 1-877-855-3222

## OUR SERVICES

- ❖ Assistance with more than 160 natural resource activities
- ❖ Credit and debit payments
- ❖ Free assistance with preparing application packages
- ❖ Public computers providing free internet access to government services and online mapping tools
- ❖ Access to Small Business BC services and resources
- ❖ Identity authentication for personal and business BCeID
- ❖ Access to Mineral Titles Online

## ONLINE SERVICES

Many natural resource applications have moved from paper to an online format. These applications are available 24/7 and enable you to apply, submit and pay required fees online.

Information you need to apply for any natural resource-based activity in BC can be found online at either:

**FRONTCOUNTER BC**  
[www.FrontCounterBC.gov.bc.ca](http://www.FrontCounterBC.gov.bc.ca)

If you apply using a BCeID, you can track your application online.

OR

**NATURAL RESOURCE ONLINE SERVICES**  
<http://portal.nrs.gov.bc.ca>

This site features an interactive map to investigate and generate reports on how land in BC is currently being used.



## WE CAN HELP YOU APPLY FOR:

### Fish & Wildlife activities, such as:

- ❖ Fishing
- ❖ Hunting
- ❖ Guiding
- ❖ Trapping
- ❖ Fur farming & exporting
- ❖ Importing & exporting animals
- ❖ Transporting animals
- ❖ Possession of animals
- ❖ Wildlife Rehabilitation
- ❖ Removing beaver dams
- ❖ Aquaculture

### Water Rights activities, such as:

- ❖ Using water from freshwater sources like streams, lakes or rivers
- ❖ Using water from a non-domestic well
- ❖ Approvals for working in and around water
- ❖ Updating your current water licence
- ❖ Transferring your current water licence

### Forest activities, such as:

- ❖ Forest recreation
- ❖ Forest road use
- ❖ Cutting Christmas trees
- ❖ Cutting firewood
- ❖ Harvesting timber on private or Crown land

### Activities in a Park, such as:

- ❖ Filming
- ❖ Guided hiking
- ❖ Guided canoeing/kayaking
- ❖ Guided fishing
- ❖ Guided hunting
- ❖ Research

### Mining activities, such as:

- ❖ Free Miners Certificates
- ❖ Mining for aggregates
- ❖ Mining for sand & gravel
- ❖ Mining for coal
- ❖ Mining for minerals

### Crown land use for activities such as:

- ❖ Adventure tourism
- ❖ Building docks and marinas
- ❖ Filming on Crown land
- ❖ Generating power from water, wind or oceans
- ❖ Log handling
- ❖ Building communication towers
- ❖ Installing utilities like water, sewer and power lines

**AND MORE!**

## CONTACT US

### Call, Click or Visit

-  1-877-855-3222 (Toll-Free)
-  [www.FrontCounterBC.gov.bc.ca](http://www.FrontCounterBC.gov.bc.ca)
-  [FrontCounterBC@gov.bc.ca](mailto:FrontCounterBC@gov.bc.ca)



BRITISH COLUMBIA **FrontCounterBC**